

Public Protection Portfolio Plan 2017/18

Introduction

I am proud that we live in a safe borough and that the Council has continued to play a leading role in maintaining community safety and supporting residents and businesses. I understand the impact that crime and anti-social behaviour can have on people's lives, and keeping Bromley safe continues to be my priority. The climate continues to be financially challenging. We are working with colleagues to support the development of the Council as a commissioning authority, ensuring that excellent services are delivered in the most cost-effective, efficient way.

In the past year levels of crime have continued to fall, including target areas such as burglary, making Bromley one of the safest boroughs in London. I am immensely proud of the work that the Council has delivered to make the borough a safer place both as the primary delivery agent, and in leading on the development and implementation of crime-reducing partnership activities. Even more so, I am proud of the determined effort delivered by local residents and businesses to maintain the borough's record of crime reduction. The challenge remains to reduce crime and anti-social behaviour, and to increase community engagement to ensure the borough is a safer place.

As Portfolio Holder I believe I have a lead role to focus our activities on some of the most vulnerable in our society, be they elderly residents, young people, or local traders. We know only too well the threats posed by illegal activity, and we remain committed to keeping the borough safe. By ensuring that we deliver our priorities, as outlined in the following pages, we are confident that, working together, we can deliver a safer borough.

We continue to be committed to working in partnership. Not only will we maximise the opportunities to reduce crime and disorder by engaging with other departments and teams within the Council, but we will work hard to continue to develop supportive and productive partnerships with other agencies, such as the Police, Fire Brigade and Probation Service, to maximise the opportunity to reduce crime and disorder. Ultimately, we will also seek to develop further and to build on the excellent work of our residents and communities in tackling crime and disorder.

Councillor Kate Lymer

Portfolio Holder for Public Protection and Safety

Outcome 1	We will keep Bromley safe
Issues	Community Safety
	Anti-Social Behaviour and Youth Crime
	Domestic Violence

Aim	Work proactively to prevent crime and reinforce confidence in the borough as a safe place	
In 2017/18, we will:		Head of Service
1.1	Tackle anti-social behaviour through the delivery of targeted, intelligence-led operations with the Police. (Community Impact Days – 1A)	Rob Vale
1.2	Support young people to remain in education, employment and training, through our mentoring service . (1B)	Jane Belding
1.3	Ensure all victims of domestic violence involved in criminal Court procedures are offered the support of an advocate. (1C)	Aileen Stamate
1.4	We will support the Safer Bromley Partnership, and co-ordinate the council's response to its statutory duty under PREVENT.	Rob Vale
1.5	Coordinate the interim renewal of the Purple Flag Award for Beckenham	Paul Lehane
1.6	Review and update the Recovery Plan , as part of Emergency Planning,	Paul Lehane

Outcome 2	We will protect consumers
Issues	Rogue traders, scams and bogus callers
	Under-age sales

Aim	The Trading Standards team protects consumers, and in particular the vulnerable, to ensure there is a fair, safe and genuine trading environment	
In 2017/18, we will:		Head of Service
2.1	Take action against rogue traders , particularly those who target the vulnerable, through preventative and enforcement activity with banks and adult safeguarding partners. (2A)	Rob Vale
2.2	Provide a rapid response service to all victims of doorstep crimes and scams . (2B)	Rob Vale
2.3	Tackle the sale of age-restricted products , particularly alcohol, tobacco and knives, through test purchase operations. (2C)	Rob Vale

Outcome 3	We will support and regulate businesses
Issues	Food Safety
	Licensing
	Health and Safety
	Business Resilience

Aim	The Food, Health and Safety and Licensing team supports and regulates businesses to ensure safe food, safe and healthy workplaces, and licence conditions are met	
In 2017/18, we will:		Head of Service
3.1	Inspect 100% of high-risk food businesses (Risk A and B premises) to ensure food safety standards are met. (3A)	Paul Lehane
3.2	Implement the Action Plan following the Food Standards Agency audit to address the inspection backlog (3B)	Paul Lehane
3.3	Investigate significant complaints, accident reports and other notifications. (3C)	Paul Lehane
3.4	Work closely with the Orpington and Bromley BID Teams in order to support local businesses .	Paul Lehane
3.5	Undertake four targeted operations to ensure businesses abide by licence conditions (3D)	Paul Lehane

Outcome 4	We will protect the environment
Issues	Environmental protection
	Complex industrial pollution
	Community noise

Aim	The Environmental Protection team manages air quality, drainage issues, land contamination, public health nuisance and noise, CCTV, housing enforcement, housing improvement, empty properties, Disabled Facilities Grants, coroner and mortuary and pest control.	
In 2017/18, we will:		Head of Service
4.1	Provide the CCTV monitoring service for town centres and other key areas. (4A)	Jim McGowan
4.2	Develop a computerised system for producing contaminated land reports . (4B)	Jim McGowan
4.3	Work proactively with the community to reduce noise nuisance, taking enforcement action as necessary (4C) .	Jim McGowan
4.4	Following the installation of the Noise Monitoring Track Keeping System, the Environmental Protection team will continue to monitor noise complaints relating to aviation movements including enforcement for any infringement of the recently adopted Airport Noise Action Plan	Jim McGowan

Performance Indicators

Performance Indicators		13/14	14/15	15/16 target	15/16	16/17 target	Actual	17/18 target
1A	Number of Community Impact Days	12	12	12	12	12	12	12 (New)
1B	Number of mentoring relationships forged	142	154	100	146	100	145	100
1C	Percentage of victims of domestic abuse offered the support of an advocate	New	New	100%	100%	100%	100%	100%
2A	Number of awareness raising events & training to groups & partners	26	45	50	80	60	115	70
2B	Number of rapid response interventions resulting in a real saving to consumers	68	42	50	54	50	47	50
2C	Number of test purchase operations to detect the sale of age-restricted products	121	156	N/A	129	Out-come	113	100
3A	Number & % of inspections of high-risk businesses undertaken (Risk A and B food premises)	New	New	132	100	100	100% of Zero score and 96% 1 score	100
3B	Number and percentage of backlog food inspections completed							New
3C	Number of significant complaints and accident reports/notifications investigated	New	176	N/A	135	Out-come	112 complaints investigated. 29 accidents selected for investigation out of 119 reports	Outcome
3D	Number of targeted licensing operations							New 4
4A	Number of packages of evidence supplied	New	New	300	660	700	717	700
4B	Number of reports produced on contaminated land	New	20	25	26	25	15	15
4C	Number of notices served							New